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Overview: HCAHPS is the first national, standardized, publicly-reported survey of patients' perspectives of hospital care. The HCAHPS Survey (pronounced "H-caps") is a 29-item instrument and data collection methodology for measuring patients' perceptions of their hospital experience.

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Trina Dorrah, MD, MPH - Physician (Hospitalist) - Baylor ...

Trina E. Dorrah is an internal medicine physician and the author of Physician's Guide to Surviving CGCAHPS & HCAHPS. She can be reached at Dr Trina Dorrah Life Coaching. She shares her story and discusses the KevinMD article that she co-wrote, "When we coach, we change the lives of our children."

